

# Participant Directed Programs Policy Collaborative

October 23, 2013

## **DRAFT Minutes**

### Present:

Ann Dyer	John Barry	Rhyann Lubitz
April Boehm	Jose Torres	Roberta Aceves
Barb Ramsey	Julie Farrar	Ryan Zeiger
Bonnie Silva	Julie Reiskin	Sam Murillo
Candie Dalton	Kelly Hogan	Sean Bryan
Chandra Matthews	Kelly Tobin	Tim Thornton
Daniel Holzer	Kevin Smith	Todd Slechta
David Bolin	Linda Andre	Tyler Deines
Dawn Russell	Linda Medina	Vivienne Belmont
Debbie Miller	Linda Skaflen	Whitney Zanolli
De'vorah Kappers	Louise Apodaca	
Gabrielle	Lynn Lonzanida	
Steckman	Mary Colecchi	

### Phone

Margaret Proctor	Mary Lu Walton	Josh Winkler
Maria Rodriguez	Rosemary Colby	Cathey Forbes
Mark Simon	Sara Horning	
Kelly Morrison	Tiffani Rathbun	

Excused

Stacia Haynes

Sueann Hughes

Heather Jones

Minutes: Someone said they found them confusing. There were no corrections or changes. Jose made motion to approve the minutes and Linda seconded. Minutes passed unanimously with one abstention.

**PDPPC agreement review and discussion:**

John Barry said after the last meeting there were some discussions about how the meeting went, with the idea of revisiting the working agreements. He asked if there were agreements that needed to be added to the current list. There was an agreement to be hard on the issue not the person. Linda S. said at the meeting last month there were challenges because HCPF staff came in and talked about training and they did not come in with the information we thought and there were other things that happened outside of this group with training. Linda's opinion was that people were outspoken, not rude, but voices were raised and that is what led to the challenge. She said it would help if HCPF staff would be more prepared, also members of this committee need to be clear about what they are coming in and talking about so we do not have the disconnect. Candie said internally they needed to have clear communication. She said she liked that agreement because other groups like CLAG have it and illustrates what we all want. She said that we want CDASS and IHSS to be among the best consumer-directed programs in the nation, but we need to remember we are all just people. Candie said

it was up to the group. Candie said that this is a model of consumer engagement and we need to keep that momentum going and have a good foundation. There will be times we have disagreements and that is fine and we need to not get derailed.

John Barry said that agreements have been helpful to the CLAG. He said what makes this a great group is how we handle difficult moments. Josh said he liked the theory of tough on issue not the person, but sometimes people think this is violated when it is not a true attack but the issue is about an attack on what happened. Jose said he talked with Julie and he knows he was the one who raised his voice. This does not mean that there was disrespect and he wants to echo what Linda said. He asked, is it disrespect to raise a voice or is it disrespect to point finger and call names which neither Robin nor he did? He said: We are honest which is why we are successful. We get stuff done because there are strong voices in this committee and we are consumers and advocates. Sometimes being a true strong advocate requires knowing when to “use your outside” voice. He did not use any pejorative language, only facts.

Sam said we should be clear about issues versus process. Issues are things like attendant pay; process is staff coming in without information. Bonnie said she went to a conflict resolution training that was eye opening and that people have different levels of comfort with conflict. We want everyone to be comfortable. Bonnie said what makes this successful is the collaboration and we all should be thoughtful of tone and tenor. Linda Andre agrees with Sam. She

expected more because the issue was discussed for years and was not even close to what we were told would happen and this was frustrating, she was not mad at them individually but was upset that we did not know that this had occurred and were told something else. There is a big difference. Linda Skaflen also agreed with Sam. The places we have challenges is when we stray from our work plan and add something in. If we put something on agenda we should define it clearly. We need to figure out what to do if we stray and how to get back on track.

Linda S. suggested a few people put something in writing to make the process clearer and look at it next time. Linda looked at all of meeting rules from all groups and none were exact match and all were good. Linda suggested small work group, suggested including Sam. John Barry and Candie Dalton offered to be part of it. Sam will head the meeting. Linda Andre and Jose will also participate.

**Rhyann asked and the group agreed to avoid bringing Peanuts or Peanut Butter going forward, due to allergy of a potential attendee. The group agreed.**

#### **SLS Discussion:**

Barbara Ramsey gave a presentation on the SLS program. The PowerPoint is on the PDPPC web page. The conclusion of the presentation was that doing CDASS in the exact same way as it is done in other waivers for the DD waiver will not work due to cost

concerns. Members suggested using a different model, such as having all services be available through consumer direction.

### **Consumer Direction CLAG Committee Report:**

Julie Farrar presented on the results of the consumer direction committee of the CLAG which is no longer meeting. Their purpose was to adopt a definition and they have done so. They have adopted a national definition of consumer direction. They also adopted definitions of person centered care and self-determination. Julie said there was a need to change culture around the people who are "chomping at the bit" to keep us safe. She wants help to carry message in non-threatening way.

Julie said that the principles should be woven into everything done by the CLAG and all of LTSS not just CDASS or IHSS. There was a discussion about needing to have consumer direction woven into everything and full agreement.

### **IHSS Sunset Report:**

Vivienne Belmont was introduced to discuss the DORA report re IHSS. This was a sunset review which is a legislative requirement on some programs to determine if they should continue. Viviane said she spoke to many people and assimilated information into the report. She said there were no other agencies that have control or "veto" power over what does or does not get into the report but if there is not

evidence she cannot make recommendations. She said that HCPF had gotten much better about information but there is still not enough information to demonstrate cost effectiveness. Because of that there will be another sunset in five years but if that is fixed the next time the sunset could be for as long as 15 years. They also recommended adding IHSS to the Spinal Cord Injury Waiver. When asked why she did not include the recommendations made by this body she said she can only make recommendations if they have evidence to support them. The recommendations will turn into a bill. Anyone can seek to amend the bill to get the recommendations inserted or people can run their own bill. Linda asked what full evidence to support our recommendations would look like. Vivienne said that the answer of cost effectiveness has to come from HCPF and they have been asked to do that. She said evidence will also be dependent on the issue. Another question was if DORA accepted any source of data or only state data. She said any data as long as it was credible data.

### **FMS Work Group Update:**

Candie reported on the Financial Management Services (FMS) small group. There was a small meeting including the Department of Labor. There was a lot of good information and guidance shared. The RFI is due on 11/8 and there will be a very short time frame to get the RFP out. It is in short time we need to decide how to move forward –whether to stay with our current model of agency with choice or move to something different. Candie will find out if she can

share the actual responses or only a summary. She said there may be two meetings.

Linda S wants to know if FMS pays health insurance for their workers, and what kind of plan they provide (level of coverage) and what is the cost to them to provide the coverage. Due to economy of scale it may be cheaper to do insurance thru FMS than the exchange.

The RFP will have a model in that so decision needs to be made before the RFP is written. Someone asked how decision to be made is and is there an effort from HCPF to consider stakeholder feedback. Candie said yes our input will be considered and decision has not been made. Linda said we should all put our feelings in writing before the next meeting about the RFI in general, not just medical insurance issues.

Ryan asked who will make decision about whether or not they provide health care--they asked in RFI about capacity. Candie said it will not be only one person at HCPF. She said it would be Amy and Sean and then they would get a recommendation from this group. Then it goes to executive leadership including Jed and John Bartholomew.

The Allocation Development Work Group met last week and Cathey Forbes did notes. They decided that we will use the task worksheet for the time being until we can get systems change done but there will be clear guidance to case managers. This guidance will be clear that

the sheet is a guide and that the time norms do not have to be rigidly followed. The guidance will be sent first to small group then to large group for review before being implemented. This does not mean we will give up on a decent tool but that we need something to do for now and the conversation method did not test well. There was discussion about this.

**Public Forum:**

De'vorah: Wanted to see some hard action moving forward.

Josh: Community First Choice (CFC) is still waiting on feasibility report and should have strong recommendations in next few weeks. Several issues we discussed today could be solved by CFC.

Jose: Said he has heard a rumor that clients in the pilot program on waivers like SLS and BI were being dropped from CDASS. This is NOT true. If someone hears information like this please report to Candie.

Debbie Miller: Announced that Stacia Haynes' daughter Carrie Kilbourn passed away.

Gabrielle Steckman: Said that there was a small problem with hold times at PPL last week but they staffed up and the problems are fixed. She apologized for the inconvenience.